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## **Safeguarding Overview and Scrutiny Committee**

Thursday 27 July 2023

**10:00**

Oak Room, County Buildings, Stafford

The meeting will be webcast live and archived for 12 months. It can be viewed at the following link: <https://staffordshire.public-i.tv/core/portal/home>

John Tradewell  
Deputy Chief Executive and Director for Corporate Services  
19 July 2023

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### **Agenda**

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes of the Safeguarding Overview & Scrutiny Committee meeting held on 15 June 2023** (Pages 1 - 8)
4. **Customer Feedback and Complaints Service Adult Social Care Annual Report 2022/23** (Pages 9 - 36)  
Report of the Cabinet Member for Health and Care
5. **Customer Feedback and Complaints Service Children's Social Care Annual Report 2022/23** (Pages 37 - 76)  
Report of the Cabinet Member for Children and Young People
6. **PSHE Coordinator impact**  
Presentation by Phil Pusey, Chief Executive of Staffordshire Council for Voluntary Youth Services (SCVYS)
7. **Work Programme** (Pages 77 - 84)

## 8. Exclusion of the Public

The Chairman to move:-

"That the public be excluded from the meeting for the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs of Schedule 12A (as amended) of the Local Government Act 1972 indicated below".

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### Part Two

(All reports in this section are exempt)

nil

Membership	
Gill Burnett-Faulkner (Vice-Chair (Overview))	Kath Perry, MBE
Janet Eagland	Paul Snape (Vice-Chair (Scrutiny))
Ann Edgeller	Bob Spencer (Chair)
Johnny McMahon	Mike Wilcox
Gillian Pardesi	Conor Wileman

## Notes for Members of the Press and Public

### Filming of Meetings

Staffordshire County Council is defined as a Data Controller under the Data Protection Act 2018. The County Council has agreed that public meetings should be the subject of live web transmission 'webcasting'. Fixed cameras are located within meeting room for this purpose.

The webcast will be live on the County Council's website and recorded for subsequent play-back for 12 months. The recording will also be uploaded to YouTube. By entering the meeting room and using the seats around the meeting tables you are deemed to be consenting to being filmed and to the possible use of those images and sound recordings for the purpose of webcasting.

If you have privacy concerns about the webcast or do not wish to have your image captured, then please contact the Member and Democratic Services officer named at the top right of the agenda.

## **Recording by Press and Public**

Recording (including by the use of social media) by the Press and Public is permitted from the public seating area provided it does not, in the opinion of the chairman, disrupt the meeting.

